

CHRIS WILEY

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[LinkedIn](#) | [TryHackMe](#)

SUMMARY

Highly motivated and results-oriented cybersecurity enthusiast with nearly 30 years of comprehensive experience in information technology. Adept at technical troubleshooting, system analysis, and problem-solving, with a passion for offensive security and ethical hacking. Seeking to leverage extensive hands-on experience in penetration testing tools and methodologies (including OWASP Top 10 and PTES) to contribute to a dynamic team conducting infrastructure and web application security assessments. Willing to relocate.

CYBERSECURITY PROJECTS & ACHIEVEMENTS

- **PNPT Certification Pursuit:** Actively pursuing the Practical Network Penetration Tester (PNPT) certification, demonstrating a commitment to advanced, hands-on, and practical penetration testing skills.
- **Capture the Flag (CTF) Competitions:** Achieved 20th place (team) in the TCM Security Invitational CTF and consistently placed in the top half of MetaCTF Flash CTFs (138th and 147th out of 300+ participants), showcasing strong collaborative problem-solving and proficiency in web exploitation, network analysis, and vulnerability assessment.
- **TryHackMe Top Performer:** Ranked in the Top 7% globally on TryHackMe, indicating proficiency across a broad spectrum of cybersecurity domains including network exploitation, web application security, privilege escalation, and defensive security.
- **Active Directory Home Lab:** Designed and built a VirtualBox lab with Windows Server 2019, Windows 10 clients, pfSense, and Kali Linux, gaining hands-on experience with Active Directory enumeration, various attack vectors, and privilege escalation techniques.
- **Home Network Security:** Designed and implemented a secure home network featuring VLANs to separate work systems from personal computers and a router with FreshTomato custom firmware.

SKILLS

- **Cybersecurity & Offensive Security:** Penetration Testing (Infrastructure & Web Applications), Vulnerability Assessment, Network Security, Web Application Security, Kali Linux, Nmap, Metasploit, Burp Suite, OWASP ZAP, SQLMap, Nessus, OWASP Top 10, CWE Top 25, PTES, MITRE ATT&CK Framework.
- **Scripting & Programming:** Python, Shell Scripting (Bash), SQL.
- **Operating Systems:** Windows Server/Client, Linux (Kali, Ubuntu, Debian).
- **Networking:** TCP/IP, LAN/WAN, DNS, DHCP, Network Troubleshooting, VLANs.
- **Virtualization:** VMware (Workstation, ESXi), VirtualBox.

PROFESSIONAL EXPERIENCE

Junior QA Analyst | October 2018 – Present *Panasonic Canada ISD (Formerly Quickservice Technologies)* – Niagara-on-the-Lake, ON

- Developed and executed automated test cases to identify software defects and potential security vulnerabilities.
- Performed comprehensive manual testing and integration certification, ensuring application functionality, data integrity, and adherence to security best practices.
- Collaborated closely with development teams to ensure efficient tracking, reproduction, and resolution of bugs.

Senior Customer Service Analyst | January 2014 – December 2018 *Quickservice Technologies* – St. Catharines, ON

- Provided advanced technical support, troubleshooting complex system issues by analyzing network configurations and application logs to identify root causes.
- Mentored team members in issue resolution, fostering a culture of continuous learning and quality.
- Consistently exceeded Service Level Agreements (SLAs), demonstrating strong time management and client communication skills.

Technical Team Lead | January 2012 – December 2014 *One Touch Direct* – St. Catharines, ON

- Led a small technical support team, ensuring adherence to call handling procedures, data security protocols, and performance metrics.
- Provided frontline technical guidance and advanced troubleshooting, developing the ability to analyze complex problems and explain them simply to both technical and non-technical clients.